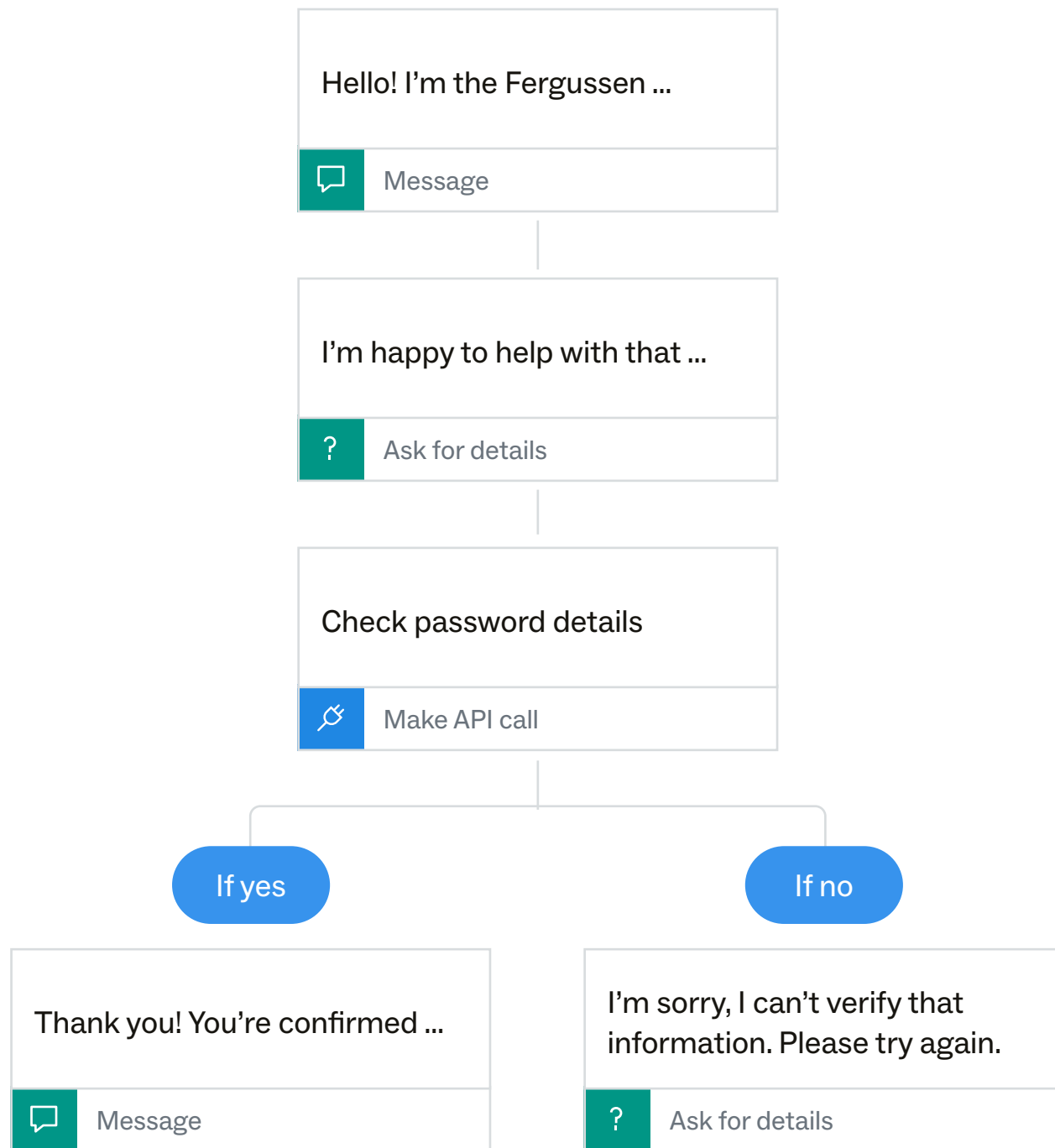


# Account password reset

## How to build it with Zendesk



## How the customer views it

### Fergussen Walker Holdings

8:45 AM

Fergussen Walker Holdings

Hello! I'm the Fergussen Walker Holdings virtual assistant. How can I help?

I need to reset my password

Fergussen Walker Holdings

I'm happy to help with that! First, lets verify your identity.

Please enter the last four digits of your Social Security Number or your date of birth in the format MM/DD/YYYY.

8:48 AM

1234

Fergussen Walker Holdings

Thank you! You're confirmed. Please choose a new password and enter it below.

Just now

Type a message