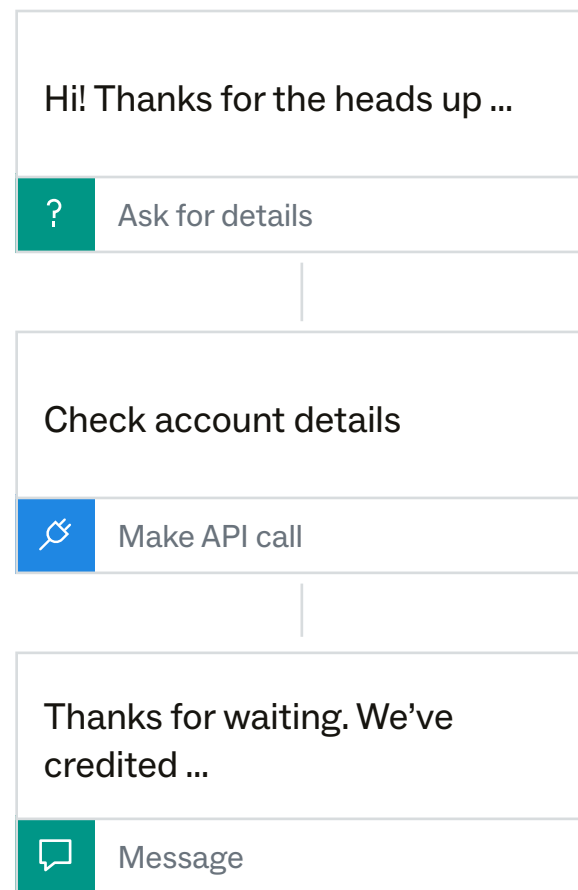


Fraud reporting

How to build it with Zendesk



How the customer views it

EEE Bank

8:45 AM

Suspicious account activity

EEE Bank

Hi! Thanks for the heads up. What is the vendor name and dollar value for the transaction you'd like to report?

8:48 AM

Chasing Waves Surf School, \$121.41

EEE Bank

Got it. Hold on just one moment while we review your account.

Thanks for waiting. We've credited your account in the amount of \$121.41 while we investigate this transaction. Once our investigation concludes, we'll follow up with a secure message to your account.

Just now



Type a message