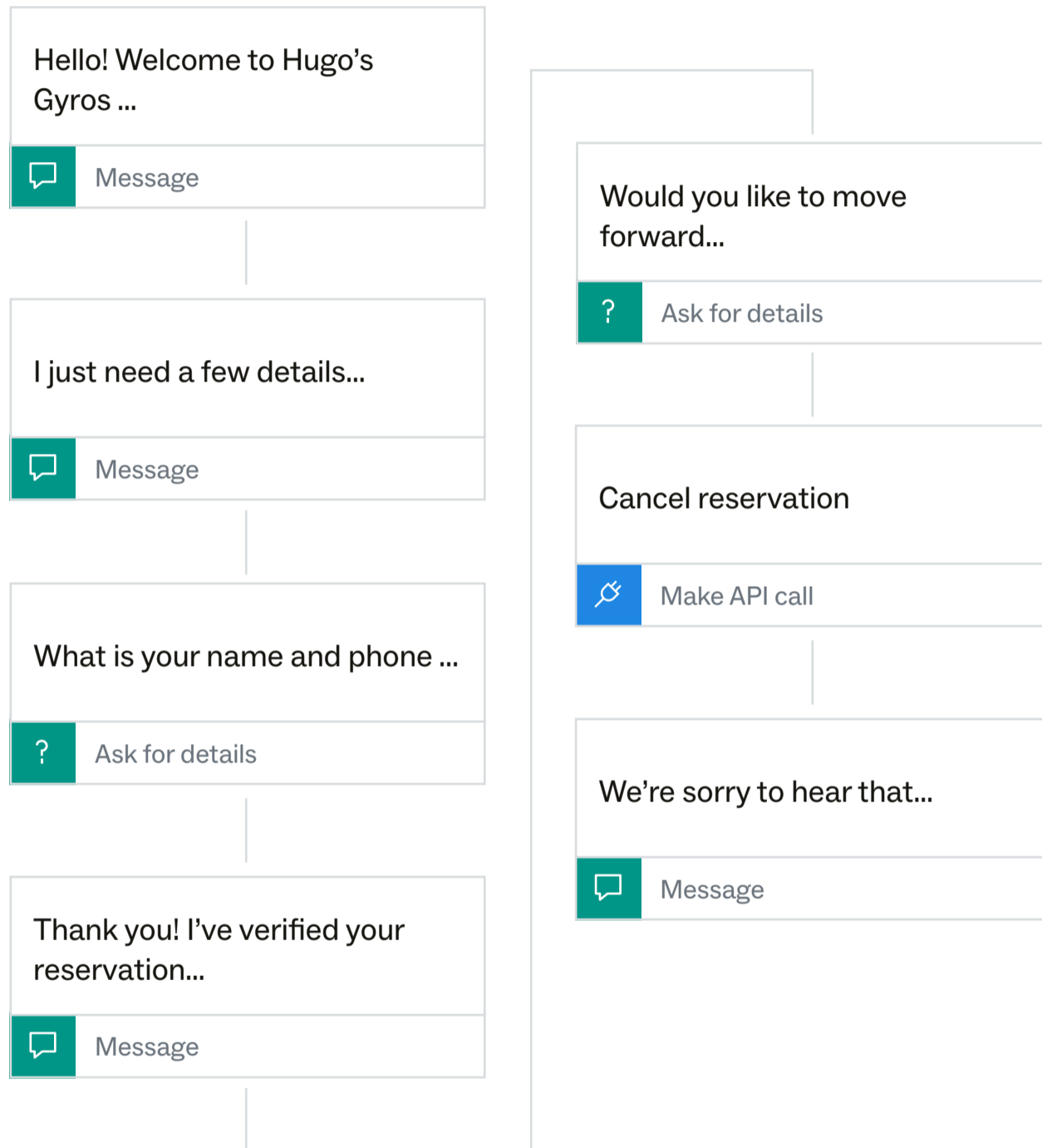


Cancel a reservation

How to build it with Zendesk



How the customer views it

Hugo's Gyros

8:45 AM

Hugo's Gyros

Hello! Welcome to Hugo's Gyros! How can we help you?

I want to cancel my reservation

Hugo's Gyros

I just need a few details so I can verify your reservation.

What is your name and phone number?

Hugo's Gyros

Name
Jeff Jackson

Phone
(555) 555-5555

Hugo's Gyros

Thank you! I've verified your reservation for Monday, May 13.

Would you like to move forward with canceling your reservation?

Yes

Hugo's Gyros

We're sorry to hear that! We have canceled your reservation for Monday, May 13.

Just now



Type a message