

Democracy has a customer service problem, we're here to help.

Indigov is a next generation constituent management system built using Zendesk, a cutting-edge private market platform used by over 120,000 companies and government agencies such as Uber, AirBnB, the FCC, EPA and GSA.

The INDIGOV difference

In the first 60m of use, our LC responded to more mail than
in the previous 3 weeks combined in the old tool.

Clicks to send a constituent response

48 vs. **3**
Leading CMS INDIGOV

Clicks to add a new letter to the CMS

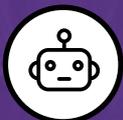
39 vs. **9**
Leading CMS INDIGOV

Clicks to create a new case

45 vs. **22**
Leading CMS INDIGOV

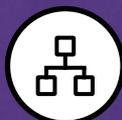
Clicks to update an active case

16 vs. **0**
Leading CMS INDIGOV



Smart Automations

Reduce average response time from weeks and months to minutes by leveraging the same workflows and automation tech used by companies like AirBnB, Uber and Slack.



Optimized Workflows

Designed for situations where every second costs money and reputation, all workflows have been optimized for minimal effort and maximum constituent responsiveness.



Multi-Channel Integration

Seamlessly integrate every channel of communication into sorted smart inboxes for easy management: website, CWC, scanned mail, facebook, twitter AND phone calls.



Web & Mobile App

Manage cases and correspondence in the field with an award-winning downloadable mobile app that ensures you always have access to the functionality you need.